

## BACKGROUND

The University of Akron was founded in 1870 by the industrialist John R. Buchtel, inspiring the university to have a vision of progress and innovation. Today UA offers 300 undergraduate and graduate programs, and leads the nation in several of those programs.

## BUSINESS CHALLENGE

While we were able to get an idea of how our labs were being used before through logins via active directories, we didn't know on the software side what was and wasn't being used.

## SOLUTION

When the university bought LabStats, my lab was one of the first they decided to test it in, because it was the largest lab on campus. I knew that the activity in my lab was high, but I didn't have any accurate way of measuring that until we got the LabStats software.

Once LabStats was up and running we were able to get hard numbers on what computers and applications the students were using.

## RESULTS

LabStats helped us to prove just how busy our labs were. We're on the side of campus that isn't near the center so it wasn't considered a hot spot for activity, but we were able to prove that we had 1000+ logins during a 24-hour period. We were able to show the time frame of logins, how many people were at the computers, and how long they were there. The average login was 25-30 minutes long, so we were able to show that students were doing more than just quickly checking email. Our labs were vital to the school.

We were also able to evaluate our labs thanks to LabStats—which computers should we rotate? What spots are busy? With this information we were able to keep our machines evenly spread, based on usage and need, where students were actually using them.

## CUSTOMER:

University of Akron

## INDUSTRY:

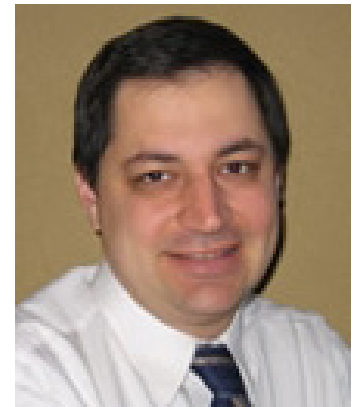
Education

## PRODUCT:

LabStats & AppUse

“Once LabStats was up and running we were able to get hard numbers on what computers and applications the students were using.”

-Matthew Dowd  
SBA Computer Lab Manager



Matthew Dowd



University of Akron Campus