

BACKGROUND

Barnard is a women's liberal arts college in New York City. Unique from other universities, Barnard shares a partnership with Columbia University—allowing our students to freely partake of the assets from both institutions.

RESULTS

When I came onto my job, LabStats was already established in the labs. It was fairly easy to learn, and the menu choices were very straightforward.

LabStats has been such a great asset to our organization especially with our decision making. When we need to know how frequently the labs are being used, and how they're being utilized, LabStats provides us with that information.

At one point the administration was considering closing down a few labs, but our reports of high usage in those labs showed that that wouldn't have been a wise decision.

LabStats has helped me in my job by allowing me to react to problems quickly and efficiently. Managing day to day, it helps to see when machines go offline—we had an incident where a network cable was stolen, and right away LabStats was able to alert me and tip off that something was wrong.

The tracking that LabStats provides has helped us to prevent problems that would have otherwise left us in the dark.

We have LabStats, LabMaps, and AppUse and each have helped me to run my job more efficiently and effectively. We've been able to design LabMaps for students to find open computers quickly.

CUSTOMER:

Barnard College

INDUSTRY:

Education

PRODUCT:

LabStats

“The tracking that LabStats provides has helped us to prevent problems that would have otherwise left us in the dark.”

-Paul Woo
Technical Specialist



LabMaps in use at Barnard



Barnard College Campus