

CASE STUDY | UNIVERSITY OF HOUSTON-CLEAR LAKE

BACKGROUND

Founded over 30 years ago, we at the University of Houston-Clear Lake (UHCL) are focused on helping our students receive bachelor's and master's degrees in the upper Gulf Coast area of Texas, with 40 bachelors' programs, and 44 masters' programs.

BUSINESS CHALLENGE

As our labs grew by number and size with additional workstations, the out-of-date process of taking a manual headcount at random times throughout the day became less of a tool for making informed staffing and purchasing decisions than an experienced guess.

SOLUTION

We explored several tools, looking at ease of setup, deployment, maintenance and pricing. In addition, we wanted a tool that promoted easy data interpretation with dynamic data gathering features.

LabStats provided all of these attributes with the most economical pricing to boot.

RESULTS

Currently, we are taking a look at Computer Lab Solutions' most recent feature addition, AppUse. As a small decentralized IT group, AppUse is more attractive to us than the other products on the market requiring a server platform and considerable setup and configuration.

CUSTOMER:

University of Houston-Clear Lake

INDUSTRY:

Education

PRODUCT:

LabStats

"... we wanted a tool that promoted easy data interpretation with dynamic data gathering features."

-Mark
Computing Lab Manger



UHCL Campus