

CASE STUDY | DEUTSCHE SCHULE TOKYO YOKOHAMA

BACKGROUND

The Deutsche Schule (German school) of Tokyo Yokohama was founded in 1904. Our school comprises of equivalents of kindergarten through high school. It is very modern and has many amenities for students to take advantage of, some of those being computer labs.

BUSINESS CHALLENGE

Being unconventional, we run into different problems and situations with our labs because we have a different, more varied audience, and as such need an automated system to keep track of our stats.

SOLUTION

We use LabStats a little differently than most universities. We use it to keep track of our system administration. This gives us information that, prior to LabStats, was either hard to maintain or entirely unavailable.

With LabStats, we investigate problems with under-used computers, such as the poor condition of a keyboard, mouse, or display, or whether or not a computer is missing software. We use an on-screen active desktop graph of all machines to help us instantly determine which machines were left on at the end of the day, or which machines were not shut down after our nightly automated 1 a.m. maintenance schedule.

RESULTS

We use AppUse to investigate if software that hasn't been used in a long time can be removed to reduce clutter and maintenance.

We have found LabStats to be very useful for our specific needs.

CUSTOMER:

[Deutsche Schule Tokyo
Yokohama](#)

INDUSTRY:

Education

PRODUCT:

[LabStats & AppUse](#)

“ We have found Lab-
Stats to be very useful for
our specific needs.”

-John Munro
IT Administrator



Deutsche Schule Yokohama Campus