

CASE STUDY | NATIONAL UNIVERSITY OF IRELAND, GALWAY

BACKGROUND

With more than 17,000 students and more than 2,200 staff, the National University of Ireland, Galway (NUIG) leads the world in several disciplines, including Internet technology. Because of our large campus we needed to optimize our computer lab organization so our resources were being used in the best places.

BUSINESS CHALLENGE

Like many universities, we at the National University of Ireland, Galway found that certain labs on our campus formed lines as students waited for available computers while other labs, elsewhere on campus had open seats. In addition to the inefficient use of the school's labs, we wanted to gain a better understanding of the usage of specific software licenses.

SOLUTION

I began looking for a solution and found Computer Lab Solutions through an Internet search. We selected LabStats after an analysis was completed and the packaged offerings from other suppliers were compared.

RESULTS

The setup and installation went smoothly. We ran a pilot version for 6 months, after which our public access labs, totaling 700 PCs, were setup with the LabStats suite. Our school's departmental labs, totaling 1,000 PCs are now also being managed by LabStats.

There were no major problems in adapting the software to our situation. We had requirements which were not catered for in the original package; however, our suggestions and ideas were frequently incorporated into future releases of LabStats. LabStats has given us a good picture of how the labs are used and has enabled us to better manage our software licenses.

LabStats makes it easy to publish real-time computer lab availability information online so students can easily see which labs have open computers. I am very satisfied with the capabilities of the LabStats suite and recommend LabStats to other universities.

CUSTOMER:

National University of Ireland, Galway

INDUSTRY:

Education

PRODUCT:

LabStats

"LabStats has given us a good picture of how the labs are used and has enabled us to better manage our software licenses."

-Brendan O'Looney
Principle Technical Specialist



NUIG Campus