

CASE STUDY | MINNESOTA STATE UNIVERSITY -MANKATO

BACKGROUND

With more than 14,500 students, 100 Masters' programs, and a history of nearly 200 years, we at Minnesota State University-Mankato have undergone many changes to accommodate our advancements.

BUSINESS CHALLENGE

For years, we, the Academic Computer Center, at Minnesota State University, Mankato, had been using a manual head count system, where every hour a student worker went around to the computer labs and counted how many users were on each workstation.

Because we had grown to 30 labs it was becoming impossible to take head counts, so extrapolation became increasingly used. We would take the gathered information, manually key it into a spreadsheet, and then manually generate usage graphs. There was no immediate online statistics and reports were done at the end of the semester.

SOLUTION

We were looking for an automated system that would perform these tasks, and considered writing our own system, as well as reviewed and tested other products. None of these options satisfied us. Computer Lab Solutions had just the system we were looking for. Their software was designed with every feature we needed: user tracker, lab usage graphing, and real time stats.

RESULTS

Computer Lab Solutions has created a complete, reliable software package that has been extremely well supported and backed by a professional support team. They have been great to work with.

CUSTOMER:

Minnesota State University-
Mankato

INDUSTRY:

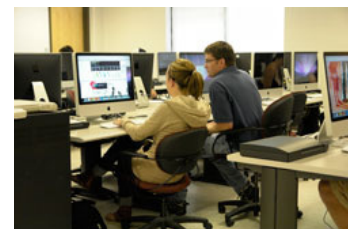
Education

PRODUCT:

LabStats

" Their software was designed with every feature we needed: use tracker, lab usage graphing, and real time stats."

-Bryan Hoffman
Server Manager



MNSU Computer Labs



Minnesota State University Campus