

CASE STUDY | THE COLLEGE OF ST. SCHOLASTICA

BACKGROUND

Located in Duluth, Minnesota is The College of St. Scholastica, home of more than 3,716 students. With our 14:1 student-to-teacher ratio, our students have ready access to one-on-one academic help. Ranked as one of “America’s Best Colleges” by the U.S. News & World Report magazine, St. Scholastica is one of the Midwest’s best kept secrets.

BUSINESS CHALLENGE

Our previous home-grown lab statistics program was high maintenance. We never had a full semester’s worth of data.

SOLUTION

Finally this semester we have complete data on our lab usage because of Computer Lab Solutions’ LabStats!

RESULTS

We love the live data in LabMaps, along with the built-in statistics that LabStats provides.

Another feature of the program helped us pinpoint a lab computer that was set to print in a different lab. Piles of paper began to stack up. Being able to track a user allowed us to see which computer they used and the computer that was misdirecting the printouts.

The program was up and running with minimal effort. It is easy to use and understand without reading any directions. The one question I had when it came time to pull the statistics was answered immediately and thoroughly via an e-mail to support@computerlabsolutions.com.

Thank you for making gathering lab statistics for budgeting purposes much easier, while adding other benefits to your program! We are adding the AppUse program next and I can’t wait to reap the benefits of this program!

CUSTOMER:

The College of St. Scholastica

INDUSTRY:

Education

PRODUCT:

LabStats & LabMaps

“The program was up and running with minimal effort. It is easy to use and understand without reading any directions.”

-Peg Ocel

IT Manager of User Services



College of St. Scholastica Campus