

BACKGROUND

Founded in 1873, the Texas Christian University has always strived for excellence in academics and research. Currently TCU is ranked as a tier 1 institution. Undergraduates, in addition to graduates, are provided with hands-on research opportunities.

BUSINESS CHALLENGE & SOLUTION

Prior to purchasing the LabStats Suite, we never really had a way of collecting statistics. But the addition of LabStats has changed the way we do things. Our labs are funded departmentally, so being able to show where specific applications were needed in specific labs (and where they weren't) was important to everyone.

RESULTS

When it came to budgeting and software decisions, AppUse was a big help. It's generally accepted that everyone needs Microsoft Office; we were more interested in seeing the use of our pricier applications, such as the Adobe Creative Suites and SPSS. These were considered optional applications, and we found ourselves asking how many licenses we really needed.

We have 1,400 computers in over 100 labs. How widely deployed did these applications need to be? AppUse showed us where money would be well spent, and where it would be wasted.

The LabStats Suite has helped our students too. With LabMaps, we've been able to showcase four labs online for their convenience. LabStats has helped us to run our labs more smoothly, please our students, and make budgeting decisions with each lab in mind.

CUSTOMER:

Texas Christian University

INDUSTRY:

Education

PRODUCT:

LabStats, LabMaps & AppUse

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-Sean Gillaspy
Mac Lab Manager



Texas Christian University Campus