

# CASE STUDY | THOMPSON RIVERS UNIVERSITY

## BACKGROUND

Originally started as a community technical college in 1970, today Thompson Rivers University (TRU) is British Columbia's newest university. TRU is seeing athletic, as well as academic success.

## BUSINESS CHALLENGE

Around our campus there is a large concern amongst students concerning computer availability. To help with this problem, our Computer Lab Support team made the LabStats information available on the [TRU Web page](#). However, if a student is not on a computer, they can't access this information.

## SOLUTION

In the entrance way of each campus building, there are projection screens (monitors). We decided that we would render the LabStats information for each building on each building's monitor. Using the LabStats provided Data.jsp file this task was accomplished easily. The lab administrator got excited and wondered how we could provide this same information to our students' mobile devices.

## RESULTS

LabStats has now become part of our mobile strategy, which includes an App for the iPhone/iPod touch and a mobile site.

The projection screen rendering lends itself beautifully to mobile devices and an iPhone/iPod app is coming before the end of 2009.

In the near future we plan to incorporate location awareness into the iPhone/iPod app. When the student clicks on the lab name in the app, a map will display and guide the student from their current location to the computer lab closest to them with availability.

## CUSTOMER:

Thompson Rivers University

## INDUSTRY:

Education

## PRODUCT:

[LabStats](#) & [labMaps](#)

"Labstats has now become part of our mobile strategy ..."

-Lea Baxter  
*Undergrad, TRU IT Services*



LabStats smartphone app



Thompson Rivers University Campus