

CASE STUDY | UNIVERSITY OF WISCONSIN -MADISON

BACKGROUND

The University of Wisconsin-Madison is a world-class university and is ranked 4th in the world for federally funded research. UW was founded in 1848 and is home to four National Historic Landmarks. Currently more than 40,000 students call UW home.

BUSINESS CHALLENGE

Before LabStats, we didn't have any way of organizing and collecting statistics.

SOLUTION

We decided that LabStats and LabMaps were the answer to our statistic problem, and setting up LabStats just took a little over a day.

RESULTS

Since implementing LabStats, we've been able to view real-time reports on our labs. These have helped reduce the numbers of computers in labs where they weren't needed, and to create a map for our students so they can find an open computer quickly and efficiently.

LabMaps helped us to know how many seats were needed in a lab, and to justify the numbers of computers we keep in a lab.

We've been able to configure our LabMaps to refresh every 7 seconds on a large screen at the entrance of our medical library, and we've published the map online. LabMaps also allows us to see right away when something is wrong with a computer to fix the problem in a timely manner.

LabStats support has been great as well. We see the guys from Computer Lab Solutions every time we're at a conference and we always let them know how LabStats is running. They've always provided us with great support and have kept any problems to a minimum.

CUSTOMER:

University of Wisconsin-Madison

INDUSTRY:

Education

PRODUCT:

LabStats & LabMaps

"LabMaps allows us to see right away when something is wrong with a computer to fix the problem in a timely manner."

-Adrian Gay
Info Commons Manager



Adrian Gay



University of Wisconsin-Madison